

FUR PET CARE SERVICE AGREEMENT:

1. Client authorizes Fur Pet Care “Fur” to perform pet care services as outlined in Client Profile, Pet Profile, and Veterinary Release, which shall become part of this contract. Prior to any future pet care services Client agrees to notify Fur of any changes to the information on these forms.
2. Emergency care: In the event that pet(s) being cared for require immediate medical attention, Fur will attempt to contact the Client prior to obtaining emergency care. However, Client agrees that pet sitter has the authority to act in pet’s best interest if after exhausting all possibilities the Client is not reachable. Client agrees to reimburse Fur for any additional fees and/or expenses incurred while tending to emergency or veterinary care.
3. Inclement weather/Natural disaster/Act of war: In the event of inclement weather, natural disaster, or act of war Fur is entrusted to use best judgment in caring for pet(s) and home. Client recognizes that in the event of inclement weather, natural disaster, or act of war Fur reserves the right to alter services outlined in this contract.
4. Personal emergency: In the event of personal emergency or illness of pet sitter, Client authorizes Fur to arrange for another qualified Fur Pet Care Professional to fulfill agreed upon responsibilities as set forth on this contract. Client will be notified in such case.
5. Key policy: Client agrees to provide Fur Pet Care with proper entry access including but not limited to key, digital code, concierge, or lock box. **Client agrees to pay \$10.00 pick-up fee for future services.**
6. Locksmith: Client gives Fur Pet Care the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse Fur within 7 days of return for all costs incurred, and to hold Fur harmless for consequences related to the activities of the locksmith.
7. Payment: **Client agrees to make payment in full upon invoice. Invoices past due more than 30 days are subject to an additional 10% charge on unpaid balance.**
8. Extra Services: Any charges for unplanned services will be due within 7 days of completion of service engagement. Invoice for additional charges (including receipts) will be left at Client’s home upon completion of service engagement.
9. Cancellation: **Fur requires a 24-hour notice of cancellation. Less than 24-hour notice will result in Client being billed for 50% of the fee for booked services.** Holiday reservations require a 72-hour notice of cancellation. Less than 72-hour notice will result in Client being billed for 50% of the fee booked for services.

LIABILITY

1. Fur Pet Care, its employees and/or independent contractors, agrees to provide the services in a caring, responsible manner. The client waives and relinquishes any and all claims against Fur, its employees and/or independent contractors, except those arising from negligence of the

pet sitter. Client agrees to notify Fur of any concerns related to agreed upon services within 24 hours of return home.

2. Emergency contact: Client agrees to provide Fur with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees to accept any decision Fur makes in regards to pet care or Client's property.

3. Visitors: If anyone will be entering Client's home while it is under our care, Client agrees to notify Fur in advance. Fur will not enter an occupied home if we have not previously made us aware of visitors. Similarly, unless we receive instructions from Client, we will not grant access to the home to any visitors. Fur will not be held responsible for any damages incurred to Client's home or pet(s) by visitors. It is understood that anyone with access to the home will be notified of Fur's presence and vice versa. The police will be called, without exception, on all intruders or suspicious acts.

4. Outdoor access: Fur will not be held liable for the well being or actions of any pet with unsupervised access to the outdoors.

5. Aggressive pets: If a pet has a history of biting or other aggressive behavior, Fur reserves the right to refuse or cancel service. The owner will be liable for the pet sitter's medical expenses and/or damages that are the result of an animal bite or injury due to pet's aggressive behavior.

6. Vaccinations: Client confirms that all pets are current on their vaccinations . Should pet sitter be bitten or otherwise exposed to any disease or ailment received from Client animal(s), Client agrees to pay all costs and damages incurred.

7. Future Services: Client authorizes this signed contract to be valid for future services without additional signed contracts or written authorization.

The Client states that he/she has read this entire agreement, and understands and agrees to its terms and conditions.